



Press Release

ICS Merrill
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FOR IMMEDIATE RELEASE

ICS Merrill Provides OnePartner Vendor Management Program To Berkley Risk Administrators Company, LLC

Jacksonville, FL – April 14, 2008 – ICS Merrill, the largest single-source provider of investigative services to the insurance industry, is pleased to announce that it will offer its innovative OnePartner vendor management program to Berkley Risk Administrators Company, LLC (BRAC), a member company of W. R. Berkley Corporation.

ICS Merrill's OnePartner outsourcing alternative is a comprehensive, scalable program that streamlines the investigative process by centralizing all service functions across multiple nationwide vendors, creating quality and consistency in investigative outcomes, as well as establishing standards in time service, results delivery and pricing. OnePartner works with a client's existing staff to realign workflows, freeing adjusters and special investigation unit (SIU) employees to focus on higher-level company priorities while also providing detailed management reporting for improved risk assessment. ICS Merrill will handle surveillance and claims investigations for BRAC's Claims Department.

ICS Merrill president David Merrill said, "Our customers have demonstrated that our OnePartner offering is clearly the preeminent choice in the markets we serve. Our experience in this service, coupled with the commitment EMSI has made through strategic investment in this market, has propelled us to a front-rank position as the subject matter expert in this business."

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About ICS Merrill

ICS Merrill is the investigative services division of EMSI, which has a 30-year history as a leading provider of medical information and risk management services to the insurance, legal, clinical and business communities. Employing a large, experienced group of employee investigators, ICS Merrill provides surveillance and activity checks, dependence reporting, medical and sports facility canvassing, total disability reporting, subrogation services, foreign investigative services, death claim services and claim investigations for all lines of insurance. In addition, their OnePartner vendor management program streamlines the investigative process and creates standards in quality, pricing, time service and results delivery across more than 3,000 investigators in their network. Headquartered in Jacksonville, FL, ICS Merrill's more than 450 employees are located throughout the United States and abroad to serve over 1,000 clients in more than 86 countries.



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About BRAC

Berkley Risk Administrators Company, LLC is a member company of W. R. Berkley Corporation, which is among the largest commercial lines writers in the United States. BRAC is a third party administrator for all lines of commercial claims and policy services. For more information, visit www.berkleyrisk.com.

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