



lead and innovate

Press Release

Examination Management Services, Inc.
3050 Regent Boulevard · Suite 400
Irving, TX 75063
emsinet.com

EMSI Employees Awarded Quality Certifications

Irving, TX – June 23, 2005 – Examination Management Services, Inc. (EMSI) is pleased to announce that the following employees recently passed difficult examinations for Quality Certifications and are recognized by the Certification Board of the American Society for Quality as:

Certified Quality Auditor

Lisa Guzman – Manager, Quality and Performance Excellence

The Certified Quality Auditor recognizes a significant level of professional achievement, indicating proficiency in a broad spectrum of quality auditing tools and techniques. To qualify, candidates must be able to apply a variety of auditing techniques in examining, comparing, and evaluating products, processes, and quality systems to specific standards. Candidates must also be able to plan, develop, communicate, and execute an audit within a defined scope.

Certified Quality Improvement Associate

Stacy Elliott – Quality Coordinator, Quality and Performance Excellence

Susan Gilmartin – Vice President, Health Services Division, Exam Operations

Andra Graham – Manager Clinical Services, Exam Operations

The Certified Quality Improvement Associate recognizes proficiency in a variety of quality principles and practices. To qualify, candidates must be able to select appropriate quality tools and apply them in a variety of problem-solving situations. A Certified Quality Improvement Associate is able to work on quality improvement projects and have experience with teams that are chartered to identify continuous improvement opportunities with a strong customer focus.

Congratulations to these outstanding employees who studied and worked so hard for this national level of recognition.



lead and innovate

Press Release

Examination Management Services, Inc.
3050 Regent Boulevard · Suite 400
Irving, TX 75063
emsinet.com

About EMSI

Examination Management Services Inc. (EMSI) has a 30 year history as a leading provider of medical information, risk management and investigation services to the insurance, legal, clinical and business communities. EMSI delivers customized risk management solutions through six regional call centers, a national service center in Irving, TX and a nationwide network with more than 230 branch offices serving 15,000+ cities and rural areas. EMSI is the largest provider of medical records retrieval services and a leading provider of paramedical examination, inspection, teleunderwriting and claim investigation services. For more information, visit EMSI on the Web at www.emsinet.com.

#

Contact:

William H. Denney, Ph.D., CQMgr, COA

Director of Quality and Performance Excellence

P: 214.689.3603