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Press Release

Examination Management Services, Inc.
15333 Pima Road, Suite 330
Scottsdale, AZ 85260

emsinet.com

For Immediate Release

ICS Merrill to Implement OnePartner Vendor Management Program at General Casualty

Scottsdale, AZ – October 23, 2007 – ICS Merrill, the investigative services division of Examination Management Services, Inc. (EMSI), announced today that it will offer its unique OnePartner vendor management program to General Casualty, a leading regional insurance carrier.

ICS Merrill's OnePartner outsourcing alternative leads the industry with an innovative consultative approach that streamlines the investigative process by centralizing all service functions across multiple nationwide vendors, creating standards in quality, pricing, time service and results delivery. OnePartner provides hands-on, tailored services that meet customers' exact specifications. Working collaboratively with General Casualty's adjusters and SIU staff, OnePartner will handle General Casualty's fraud abatement and compliance functions.

"Our approach is one of partnership," said Dave Merrill, president of ICS Merrill. "We leverage our superior technology, extensive experience and in-depth industry knowledge to determine the best solution for customers to drive down costs and efficiently validate claims. We are the only firm with the resources and experience to perform outstanding nationwide outsourced investigative services to large, complex customers like General Casualty."

"ICS Merrill's OnePartner represents a good fit with General Casualty's current business model," said Ron Roewer, General Casualty's Claim program manager. "We feel that by partnering with ICS Merrill, we will achieve a consistent investigative approach that will adhere to our performance and ethical standards, while providing a value added service for our customers."

About ICS Merrill

ICS Merrill has an employee-only staff of investigators and is the preferred provider of investigative services for most large insurers in the country. ICS Merrill provides surveillance and activity checks, dependence reporting, medical and sports facility canvassing, total disability reporting, subrogation services, foreign investigative services, death claim services and claim investigations for life, disability and workers' compensation. EMSI has a 30 year history as a leading provider of medical information, risk management and investigation services to the insurance, legal, clinical and business communities. ICS Merrill is headquartered in Jacksonville, FL with employees located throughout the United States and abroad. <http://www.icsmerrill.com>



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About General Casualty

General Casualty provides insurance for homes, autos and businesses of all types and sizes and is a carrier of choice for agents' small to mid-size service, retail, manufacturing and contracting operations. Headquartered in Sun Prairie, WI, General Casualty has 80 years of experience and operates through 1,500 independent insurance agencies in 25 states and is licensed to write business in all states. The company can also write and effectively service larger multi-location commercial operations with many employees through specialized loss control, policy and claims services. Learn more about the Company's background, executive team, products and services, or find a local agent at generalcasualty.com.

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