



Press Release

Examination Management Services, Inc.
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The Main Street America Group Selects ICS Merrill's OnePartner Vendor Management Program For its Investigative Services

Jacksonville, FL – July 31, 2007 – ICS Merrill, the investigative services division of Examination Management Services, Inc. (EMSI), today announced that it will provide its leading-edge OnePartner vendor management program to The Main Street America Group, a super regional property-casualty insurance carrier.

ICS Merrill's OnePartner is a comprehensive, scalable outsourcing program that centralizes all investigative services functions across multiple nationwide vendors, creating consistencies in quality, pricing, time service and results delivery. OnePartner will standardize service for all Main Street America fraud abatement, claims investigations and compliance functions.

"We are excited to partner with Main Street America and welcome this opportunity to showcase OnePartner's services in this market," said David Merrill, president of ICS Merrill. "OnePartner will create efficiencies, control costs and streamline processes for Main Street America, resulting in accurate, reliable investigations every time."

Merrill added that Main Street America selected ICS Merrill's OnePartner to manage their investigative services function after an extensive evaluation of all firms in the market who perform these types of services and concluded that OnePartner is the clear leader, supplying highly customized programs best suited to their customers.

"ICS Merrill's expertise in investigative services and its knowledge of the property-casualty marketplace will benefit our organization and our customers," said Mike Lancashire, vice president of claims at Main Street America.

About ICS Merrill

ICS Merrill has an employee-only staff of investigators and is the preferred provider of investigative services for most large insurers in the country. ICS Merrill products and services include surveillance and activity checks, dependence reporting, medical and sports facility canvassing, total disability reporting, subrogation services, foreign investigative services, death claim services and claim investigations for life, disability and workers' compensation. EMSI has a 30 year history as a leading provider of medical information, risk management and investigation services to the insurance, legal, clinical and business communities. ICS Merrill is headquartered in Jacksonville, FL with over 85 employees plus more than 400 other employees located throughout the United States and abroad. ICS Merrill serves over 1,000 clients in over 86 countries through a world-class service center in Jacksonville.



lead and innovate

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About The Main Street America Group

With roots dating back to 1923, The Main Street America Group is a super regional insurance company that operates four property-casualty insurance carriers: NGM Insurance Company, Old Dominion Insurance Company, Main Street America Assurance Company and MSA Insurance Company. Based in Jacksonville, Fla., Main Street America offers a wide range of commercial and personal insurance products, and fidelity and surety bond products, to individuals, families and businesses.

With nearly \$900 million in direct premium written exclusively by more than 1,300 independent insurance agents, Main Street America insures more than 500,000 policyholders along the Eastern Seaboard from Maine to Florida. The company has regional offices in Jacksonville; Keene, N.H.; Richmond, Va.; and Syracuse, N.Y., and a claims reporting center in Auburn, Mass. A.M. Best Company rates The Main Street America Group as an "A" (Excellent). The Main Street America Group is the founding company partner of Trusted Choice®, the global branding program of the Independent Insurance Agents & Brokers of America. For more information about The Main Street America Group, visit www.msagroup.com

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